



# Lolly PoS, Lolly Serve & Lolly HQ

## 5.4 & 5.5 Release

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## Rear Display Advertising (Slideshow)

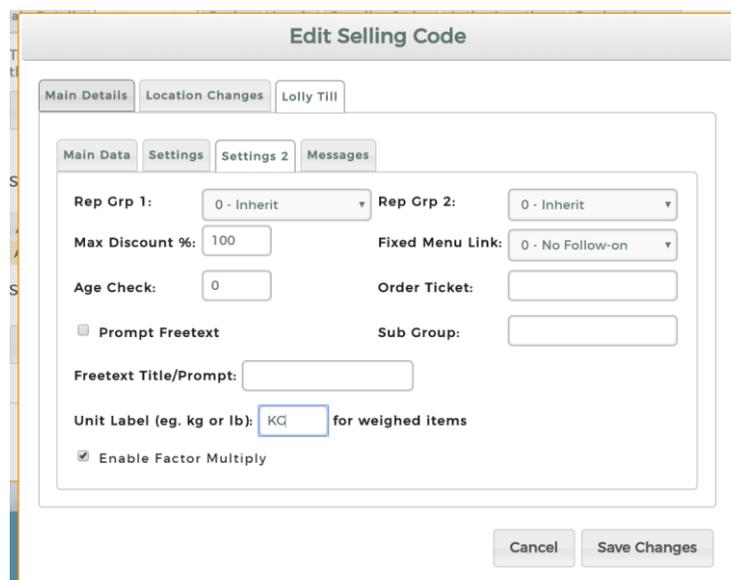
We have added a new feature for devices that have rear displays (Lolly Edge & ProII). You can upload images via LollyHQ and send them to your devices. A slideshow will then appear with your images on the rear display, which is great for your customers to view your latest offers, promotions and product information.

## Product Information (Rear Display)

It is now possible to show the customer the product information on the rear display of your device (Lolly Edge & Pro II). You can configure pre-defined text against a product EG Calorific Contents. If a customer requests this information, press Product Info followed by the desired product and the information will be shown to the customer on the rear display.

## Selling Weighted Items

There is a new setting for each product that can define it as a weighted item. For example if you sell Apples at £2.00 per KG, you can configure the product in this way. When the user presses Apples, a prompt for the weight will be shown. After the weight is entered, the item is sold and calculated by the price per KG. This is also printed on the customer receipt. Note below: Settings (Factor Multiply)



The screenshot shows the 'Edit Selling Code' interface with the following settings:

- Rep Grp 1: 0 - Inherit
- Rep Grp 2: 0 - Inherit
- Max Discount %: 100
- Fixed Menu Link: 0 - No Follow-on
- Age Check: 0
- Order Ticket: (empty)
- Prompt Freertext
- Sub Group: (empty)
- Freetext Title/Prompt: (empty)
- Unit Label (eg. kg or lb): KG for weighed items
- Enable Factor Multiply

Buttons: Cancel, Save Changes

# Account Balance(s) Reset

If you are using customer accounts and you wish to reset all balances back to zero, there is now a way to do this, rather than doing this as an individual task. Below shows the new option in Customer Groups. Note: This will reset all monetary values stored in all Customer Accounts to zero.

## Customer Groups

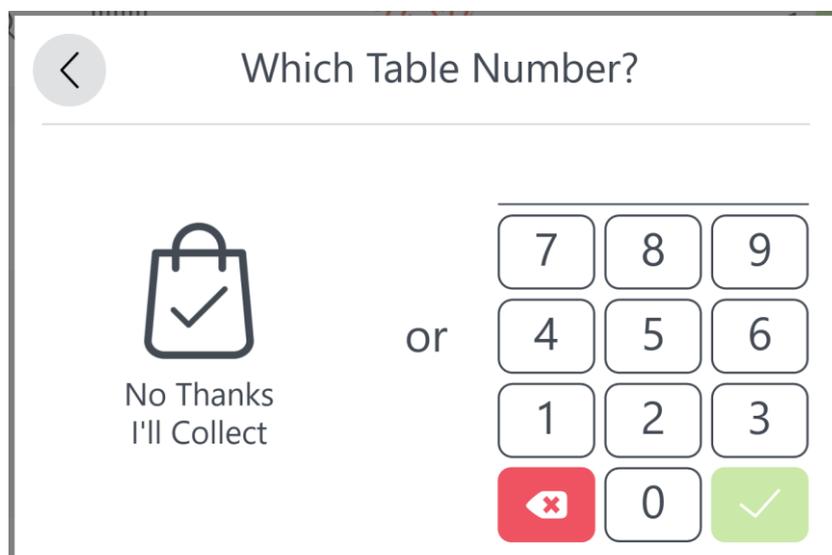
+ Add New Customer Group ?Reset All Account Balances

Show  entriesFilter:

Group ID	Description	Price Level
COST CENTRE	Cost Centre	0
EVE RESTAURANT SALES	Eve Restaurant Sales	0
LOYALTY ACCOUNT	Loyalty Account	0
MEAL ALLOWANCE	Meal Allowance	0

# Self Serve – Table Number / Zone Assigning

A new fantastic addition to Lolly Self Serve. A new optional setting which will prompt the customer to enter a table number or for a Zone/Area. This is useful if you want the order brought to you rather than going to a collection point. Example, order your food, enter table 2 and wait at Table 2 for your delivery. The Table/Zone number will print on the order tickets for the kitchen team and delivery manager



## **Loyalty Points (Self Serve & LollyPoS)**

Now, in addition to loyalty stamps, we have launched the capability to collect points. Each product can be designated a point value and or every £1 spent equals a dedicated point value. You can decide what a point is worth at redemption. LollyPoS will intelligently calculate the redemption process. If security permissions apply, a staff member can also adjust points in the back office or directly on the POS.

## **Product Search Enhancement (LollyPoS)**

We have improved the product search display, which will now show many more characters of the product description. It will also hide the barcode field if not applicable

## **Selling code descriptions (LollyPoS & Serve)**

Selling code descriptions are now printed on receipts and order tickets rather than the primary stock code. EG Stock Code = Latte. Selling code 1 = Latte (Lrg), Selling Code 2 = Latte (Med). If medium is sold, then the description Latte (Med) will print rather than Latte.

# Full Release Notes & Archive

v5.5 28/08/2019

Lolly PoS - 5.5.7173.14669

LollyHQ - 5.5.7174.19532

LollyServe - 5.5.7173.14554

Loyalty Points (Pos & S/Serve)

Selling Code Alpha Printing (Pos & S/Serve)

Improvement to product search (LollyPoS)

(Now hides Dept & only shows barcode if applicable)

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v5.4 05/08/2019

Lolly PoS - 5.4.7152.15244

LollyHQ - 5.4.7152.13314

LollyServe - 5.4.7153.14062

Rear Display Image Slideshow Feature (Sign on and Signed off mode)

Rear Display (Send product info - Dietary)

Factor Multiply for Weighted Items

Account Balance (All) Reset via Lolly HQ

Self Serve Table & Zone addition on checkout

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v5.3 05/06/2019

Lolly PoS - 5.3.7086.13793

Lolly Serve - 5.3.7086.20996

[5.3 Pictorial release notes here](#) -

New icons on LollyHQ dashboard allowing you to see outstanding tables including products

Tablets and Lolly Smart now show battery % on display when unplugged

Free text added to Sales review Detailed report

Printer Friendly Names - Give your order printers names, so when there is an error the printer name will be shown

Removed Master/Slave network pull after update

New Hourly report by product

Product Loading speed Improvement

Consolidated Receipt option now available

Eat In / Takeaway default option & Layaway/Table Memory recall

Self Serve - Reset order number option on End Of Day report

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v5.2 23/04/2019

Lolly PoS - 5.2.7045.29022

Lolly Serve - 5.2.7044.32919

[5.2 Pictorial release notes here](#) -

World Pay Total Semi Integration (LollyPos & Serve)

Preoday integration with LollyPos

Support for 3 Duplicate Printers (LollyPos & Serve)

Shelf edge label printing enhancement (Lolly SmartV2)

Dot Matrix Detection for Lolly Serve  
KVS Setting (Hide Non Pager Orders)

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v5.1.6975 05/02/2019

[5.1 Pictorial release notes here](#) -

- \* LollyPoS with Optomany now supports CNP (Customer Not Present)
  - \* Lolly PoS Auto Service Charge Dept/Product Exclusion
  - \* Lolly PoS Network timeout config added to Networking
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v5.1 – 03/12/2018

- \* Lolly PoS New Stamp Loyalty Functionality
  - \* Lolly PoS Refund/Return stay down option
  - \* Lolly PoS new security setting for service charge override
  - \* Lolly PoS Sale Note title now removed from order tickets
  - \* Lolly PoS Sale Note can now be used for Eat In/Takeaway (If used in combination with OT)
  - \* Lolly PoS new setting (Error on attempted modifier sale on non modifier items)
  - \* Lolly Serve - Ability to assign a customer to a sale
  - \* Lolly Serve - Added ability to apply automated Zero VAT to customers assigned as students
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v5.0 - 05/09/2018

- \* Self Serve Launched
  - \* Optomany S300 Semi Integrated with Self Serve
  - \* YoYo integrated with Self Serve
  - \* Pager integration with LollyPoS
  - \* Lolly Kitchen Video Available via Android App  
(Integrated with LollyPoS and Lolly Self Serve)  
(Pager Alert from KVS)
  - \* LollyPoS Timed Panels
  - \* Free School Allowance Weekly Duration now supported
  - \* Customer Alias added to Customer Importer
  - \* Fixed Menu option to indent options on Order Printers
  - \* LollyPoS Collection ticket added
  - \* LollyPoS Void/Discount Window made larger
  - \* Training Mode option to print on Order Tickets
  - \* LollyPoS/Lolly Serve option to remove duplicate title from order ticket
  - \* LollyHQ product maintenance now shows product picture thumbnails
  - \* LollyPoS new setting to send order to order printers (Immediate tender press)
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v4.9 - 19/06/2018

- \* Optomany Card services integrated with LollyPoS
- \* Various performance enhancements

v4.8 - 17/05/2018

- \* Added Location and POS filtering in Margin Analysis reports
- \* Auto Selection of promotions in promotion reports
- \* New ADD Customer button in Customer search screen

v4.7 - 26/04/2018

- \* Lolly PoS now Integrated with Optomany PAX (S300) & (S800) Terminals
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#### 4.6 Release Notes

11/03/2018

- \* Expiry Date on Customer Records
  - \* Date of Birth & Customer Expiry Dates added to Customer Importer
  - \* Free School Meals and Promotions can now work together
  - \* It is possible to hide 'Exit Application' when a staff member wants to restart/Shut down Till
  - \* Removed Maximums as they are now redundant
  - \* Option to adjust selling price of preset product when refunding/returning
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#### 4.5 Release Notes

22/01/2018

- \* Free Text Any Item
  - \* Send Customer Message to Order Printers
  - \* Send Preset Messages to Order Printers
  - \* Course Away System eg Mains Away
  - \* Taster Menu System. Multi Set Menu to support fine dining taster menus
  - \* Consolidate Order Printer Tickets setting
  - \* Service Charge including (Options - Auto, Minimum Covers, Cover Charge or Min/Max Charge)
  - \* Layaway setting not to print to Order Printers
  - \* Clear Covers when Empty Tab is cleared (0 - TAB)
  - \* Tab/Layaway New View (Manage all your tables from one screen)
  - \* Split Bill
  - \* Customers & Accounts with Photo ability
  - \* Customer Account Auto Receipt Setting
  - \* Customer Sales Review - View what items have been charged to account via the PoS
  - \* Product Info - Store pre-defined text for each product. This can print/display for the customer/staff
  - \* Product Stock Count Down
  - \* Sale Note - Add a name to a tab or layaway (Tabs or Takeaway/Delivery)
  - \* Dashboard - Hide Profit Figure
  - \* Membership Loyalty - Price by Value or Discount can be given to customers
  - \* Customer Importer includes Account Group (Enable Account)
  - \* FSM Reports (Lolly HQ)
  - \* Cost Centre Reports (LollyHQ)
  - \* Tender Analysis Report by Branch/Location (LollyHQ)
  - \* Cancel Sale Filtering in Sales Review (LollyHQ)
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#### 4.4 Release Notes

04/12/2017

- \* Added Student (No Vat) option for Start of Sale Prompt
  - \* Compulsory Table setting added
  - \* Direct Multiplication option Added
  - \* Improvement to QTY operation (QTY pressed first)
  - \* Speed Improvement to Product Search System
  - \* Customer Sales review added to POS Customer Account Page
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## 4.3 Release Notes

13/11/2017

- \* Free Text Any Item
  - \* Send Customer Message to Order Printers
  - \* Send Preset Messages to Order Printers
  - \* Course Away System eg Mains Away
  - \* Taster Menu System. Multi Set Menu to support fine dining taster menus
  - \* Consolidate Order Printer Tickets setting
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